

Kids Club is the place to be if you're a kid at the NRH Centre. While you work out or take a class, your child can play in the Kids Club which includes games, toys, activities and much more. Check in at the Customer service desk then drop your child off at the Kids Club.

Children, ages 12 months through 10 years, can stay for a maximum of two hours at a cost of \$3 per visit, per child. Multi-visit Punch Passes are available: 5 Punch Pass for \$10 or 20 Punch Pass for \$30. No snacks or drinks are allowed in the Kids Club Room. Parents (or guardians) may not leave the building while their children are in Kids Club. Parents must remain in the facility at all times.

It is our goal to provide a safe, fun and positive experience for your child while you are enjoying the amenities of the NRH Centre. Please review our Sick Child Policy prior to using the Kids Club.

General Policies

1. Full payment at the front desk is required at drop off time. Please hand receipt/pass to Kids Club attendant. Kids Club passes are non-refundable and non-transferrable.
2. No reservations are required.
3. Children ages 12 months through 10 years are welcome to visit the Kids Club once a day for a maximum of two hours per session. The time limit of two hours is strictly enforced.
4. Only parents or legal guardian may drop off and pick up children at Kids Club. The legal guardian will be asked to provide paperwork of guardianship. The same parent or guardian who signed the child in must sign the child out.
5. A NRH Centre membership card is required for check-in. Non-members paying to use the Kids Club must present a photo ID at check-in.
6. Parents must remain within the NRH Centre at all times while their child at Kids Club. No exceptions. Members found to have left the building will lose their Kids Club privileges for 30 days and NRH Police may be notified.
7. As an hourly child care operation, food, drinks and snacks are not allowed.
8. Please change your child or have them use the restroom prior to checking him/her into Kids Club. If a child needs a diaper change or assistance in the restroom the parent will be paged. Staff will not change diapers.
10. Pacifiers and comfort items such as blankets are permitted and must be labeled.
11. Medication will not be allowed or administered by staff.
12. Toys from home including electronic devices are not allowed in the center. Kids Club and NRH Centre staff are not responsible for lost, broken or stolen items.
13. Kids Club participants are encouraged to wear closed toe shoes. Participants will wear shoes while visiting Kids Club.
14. Time-out will be used to address behavioral issues in most cases. Kids Club attendants will assess behavioral issues on a case by case basis. In some cases re-direction towards other activities will be used as a resolution.
15. NRH Centre is not responsible for lost or stolen items.

16. As a health standard and courtesy to others, parents are expected to adhere to the Sick Child Policy.

Potential Parental Notifications

A parent's stay at the NRH Centre may be interrupted for the following reasons:

1. A child is in need of a diaper change.
2. A child is crying for more than 10 minutes.
3. A child is not following instructions from staff.
4. A stay that exceeds the two hour time limit.
5. Staff feels the child is sick.
6. Staff feels the child is in need of a parent.
7. Staff feels that a child is perceived to pose a danger to themselves or others.

Sick Child Policy

*Please **do not** bring your child to the Kids Club if:*

1. Child has a fever of 99 or higher.
2. Child has vomited within the past 24 hours.
3. Child has had a watery stool in the past 24 hours.
4. Child has a rash not associated with diapers.
5. Child has a sore throat and/or swollen glands causing difficulty in swallowing.
6. Child has a constant cough.
7. Child has symptoms of a possible communicable disease (usually sniffles, red eyes, sore throat, headache, abdominal pain, fever, and/or skin spots, bumps, or patches) please do not bring your child to Kids Club.

If staff observes any of these symptoms during the child's visit, the parents will be asked to remove the child. If the child is without any of these symptoms but still seems ill, the parent will be asked to remove the child.

Potential Penalties for Kids Club Abuse

Two-hour maximum stay:

1. A payment of \$10 for every five minutes will be required if the child remains in the Kids Club for more than two hours.
2. The NRH Police Department may be notified if the child is in the Kids Club for more than two hours.
3. Future Kids Club privileges may be revoked and membership status will be reviewed by NRH Centre management.

Parents Leaving the NRH Centre:

1. The NRH Police Department may be notified if the parent leaves the premises.
2. Future Kids Club privileges will be revoked for 30 days.

Please Note:

Future Kids Club privileges may be revoked if the child causes severe interruptions or is disobedient during participation in the service.

Kids Club is not a licensed day care facility by the State of Texas.